

Activity 20

Table 4 below presents the findings of a survey carried out by an insurance company into working conditions at its head office in Central. As you can see, the table lists seven aspects relating to working conditions and the degree of satisfaction of senior and junior staff with these aspects. Examine carefully the data in the table and then in groups write a Findings section to compare, contrast and interpret the data.

Table 4: Satisfaction with working conditions among senior and junior staff

Aspects of working conditions	% of senior level staff satisfied	% of junior level staff satisfied
1. Lighting	66%	53%
2. Thermal comfort	67%	66%
3. Air quality	62%	51%
4. Office furniture	75%	45%
5. Decoration	88%	67%
6. Equipment	71%	26%
7. Pantry	51%	51%